

Roxton Nursing Home

154 Birmingham Road, Sutton Coldfield
West Midlands, B72 1LY

What to do if you suspect abuse of a resident

Do you suspect that a resident has been or is being abused?

Yes

No

Please make sure that you have read all of our policies and guidance on protecting vulnerable

Do you know who the alleged abuser is?

Yes

No

Discuss with the qualified nurse urgently

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Is the alleged abuser the Matron or a Director

Yes

No

Discuss with Matron urgently

If you are not happy with the response from the qualified nurse, call social services or CQC for advice. Telephone:
Social Care 0121 303 4917
CQC 03000 616161
VPO 0121 322 6120

If you are not happy with the response from the Matron/Director, call social services or CQC for advice. Telephone:
Social Care 0121 303 4917
CQC 03000 616161
VPO 0121 322 6120